

Safe, secure data recovery services for any media or operating system.
Innovative solutions for new technologies.
Service centres worldwide.

T h e l o s t - a n d - f o u n d f o r 1 s a n d 0 s .



Data Recovery Technologies Inc.



Before you call it quits, call us.

Data can be lost due to a number of circumstances. The largest contributing factors to data loss are hardware or system malfunctions and human error in total accounting for almost 75% of all incidents. Software corruption, computer viruses and natural disasters such as fire and water damage complete the list.

Whether your data loss is the result of mechanical or electrical failure, virus activity, system malfunctions, accidental erasure or re-format, water, fire or smoke damage, or file corruption, we have the uniquely talented people and the resources in-house to solve your problem.



All that work, lost.
The screen goes blank.
The company server crashes.
All workstations are out of service.
Nobody is placing orders; the accounting . . . gone.

The Data Recovery Process

Data recovery is a system of processes used to recover lost data from a variety of media sources including hard disk drives, floppy diskettes or tape backups. Performed by CBL's experts, it can be your solution when all other methods, including commercial software, fail.

When you send your media in for data recovery, our engineers perform a comprehensive diagnostic to determine exactly what has gone wrong. We devise the most cost-effective and timely procedures to get the data back working for you again. We fax back this initial report to you within 4-6 hours and include a quotation for the complete recovery service.

Can all data be retrieved? There are occasions when damage to the data is permanent. However, it is a rare case when absolutely no data is retrievable. In almost all situations CBL succeeds in recovering most of the data even under extreme conditions. CBL boasts the highest data recovery success rate in the industry.



Y o u r d a t a i s i m p o r t a n t t o u s . S o a r e y o u .

May you never need our services. But if you do.....

CBL is a collection of very special people picked from around the world because of their unique talents and dispositions. We recover mission critical data even when all other conventional methods and experts have failed. As innovative problem solvers, we convert your data loss crisis into a managed, common sense experience with cost-effective results.

We have recovered data for Fortune 500 companies, various government agencies including the military and many of the world's leading educational and research institutions. They trust CBL with their data because they know CBL is committed to success. Our secure facilities have been designed and dedicated exclusively to recovering data and developing new solutions to keep pace with current technologies. CBL's engineers are gifted problem-solvers who regularly step up to the challenge of developing innovative recovery solutions to meet new technological problems.

Our clients are happy with our technical expertise, but what they remember most about CBL is our attention to providing proactive customer service. We understand that your data is critical to the success of your business, and we can be depended upon to help you manage the chaos of a data loss crisis.



At CBL, we understand all too well that a data loss crisis affects more than equipment, it affects you. Consider us a partner during the worst of times.

Doing the little things right.

The potential for data loss is never a pleasant experience but CBL is committed to doing all we can to lessen the pain. We listen. When you call our labs, the first thing you will hear is the friendly voice of one of our knowledgeable customer service representatives. We will ask you about the events leading to your data loss and advise you of your immediate recovery options.

Upon receipt of your media, CBL will immediately call you to acknowledge our receipt. For confidentiality, we will issue an Incident Number for your use in all subsequent correspondence.

Our laboratory engineers will then inspect and diagnose the problems relating to your media. We prepare a comprehensive quotation for you, complete with a firm price and an estimate of the time required for recovering your data. There is no charge for this evaluation service.

Attention to detail is critical to our success and yours. We will return your files on CD-ROMs unless the quantity of data dictates otherwise. We are proactive in keeping you informed of the status of your data recovery, by phone, fax or email. We don't stop then. Our customer service representatives will follow up with you after we have returned your media to assure everything is working to your satisfaction.





The best technology, deployed worldwide.

We work with every media, every operating system, every situation

Each project is analyzed individually and only then will an action plan be developed.

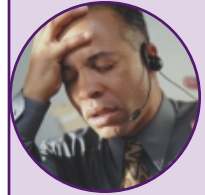
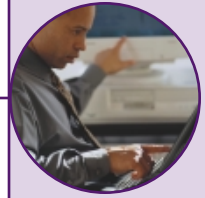
CBL employs state-of-the-art replication technology to duplicate your data bit by bit, eliminating the risk of causing further damage to the data.

CBL strives to return data with the same file names, in the same data type, with the same characteristics and identifiers and in the same structure and location as before the failure.

CBL's extensive experience means that we have worked with all media types and operating systems. PC hard drives are a large part of our business, but we also rescue data from hard drives utilized for Raid arrays or servers and all removable media such as floppy disks, optical cartridges and tapes. Even if you have lost data from a laptop, we have the tools to retrieve it. Our proprietary recovery technologies are independent of operating systems. From DOS to Novell to Macintosh to UNIX, we have the technologies and the expertise to retrieve your data...on time and on budget.



Around the clock, we are available for you.



Because your data is valuable....and so is your time.

We know the two most valuable commodities in business are data and time, and we value both. When you work with CBL your priority becomes ours, frequently this means we are working to 24 or 48 hour deadlines — 7 days a week.

With Federal Express, our partners in performance, you can be assured of next-day shipment of your data to almost anywhere in the world. This is part of CBL's commitment to you and your organization to have you up and running with minimum down time.

For time-sensitive data loss situations, if possible we will expedite fast turn-around by using direct modem-to-modem transfer or High-Speed T1 FTP data transfer using the internet.

We excel at what we do and are confident in our ability to succeed. In fact if we are unable to recover your data, we will not charge for the time we spent on your project.





Data Recovery Technologies Inc.

We invite you to contact us for a free consultation
or visit our website at www.cbltech.com

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